



# Recommendations for shipping

## Cheese, dairy products and charcuteries

There is no need to print this sheet. Only the first pages should be in the package.

### Delivery time and address

When you register your products, you will receive an e-mail from us with a dispatch note containing all the important information about the delivery time and address.

### Quantity of samples

#### Cheese and dairy products

Weight of the individual cheese < 50g	4 pieces
Weight of the individual cheese > 50g but < 99g	3 pieces
Weight of the individual cheese > 100g but < 149g	2 pieces
Weight of the individual cheese > 150g but < 499g	1 piece
Weight of the individual cheese > 500g	piece of 500g minimum (4 kg max)
Butter	2 pieces without markings
Milk	1 bottle
Fromage frais / blanc, cream, yoghurt, milk-based dessert, less than 199g	4 cartons
Fromage frais / blanc, cream, yoghurt, milk-based dessert, more than 200g	2 cartons
Cream, yoghurt, frozen dairy dessert less than 199g	4 pots
Cream, yoghurt, frozen dairy dessert over 200g	1 pot

#### Charcuteries

Net weight of product under 50g	4 samples
Net weight of product between 50g and 100g	3 samples
Net weight of product between 100g and 150g	2 samples
Net weight of product between 150g and 500g	1 sample
Net weight of product over 500g	500g minimum (4kg max)
Sliced products are accepted.	

## Import documents for deliveries - Delivery from Non-EU countries

Each delivery must be sent with a detailed commercial invoice that includes the following information:

- General information: company name and address
- Recipient details: 331 Chemin de la croix de fer - 69400 LIMAS - FRANCE (recipient's name and address)
- Recipient's EORI number: FR 342 055 837 000 62 VAT number
- Recipient's intra-community VAT number: FR61342055837
- Incoterm: DDP
- For each product:
  - Product name
  - Number of product(s)
  - Unit weight and total weight
  - Unit value: customs value is 0.50 EUR
- For wines, beers and spirits: capacity (example: 0.75L)
- For wines, beers and spirits: alcohol content
- Total value: make sure the total value of the shipment is less than 20.00 EUR (€20)
- Mention "Samples for tasting - No commercial value".
- Country of origin

Without this information, your product cannot be imported.

Enclose this commercial invoice signed by a representative of the producer ON and IN the box.

Some courriers, such as DHL or FedEx, add extra handling charges when the parcel arrives. Ask your courier for details.

## Terms of delivery - Delivery from Non-EU countries

DDP Delivered Duty Paid (free delivery incl. customs clearance, duties and taxes).

## Refrigerated shipping and shipping of frozen products

### For transport within France, we recommend::



Collection of fresh and frozen products throughout mainland France (excluding Corsica and French overseas departments and territories).

You can contact Delifresh customer service if you have any questions about your deliveries:  
01.73.43.30.20 / [serviceclient@delifresh.fr](mailto:serviceclient@delifresh.fr)  
For customers in Belgium and Luxembourg, please write to this email address: [info@dpdfresh.be](mailto:info@dpdfresh.be)

Send your samples at least 15 days before the deadline (to open an account + for delivery charges).

To speed up your request, provide the following information by email: company name - full postal address - email - telephone - SIRET (company registration number).

**Other transporters:** These companies transport only large quantities, except in cases where the client has signed an annual contract.

- STG: <https://www.stg-logistique.fr/>
- CLAS: <http://www.clas-transport.fr/>
- SEUR <https://www.seur.com/en/> (English)
- DELANCHY: <https://www.delanchy.com>



For shipments from France :Use STEF for your shipments of Charcuteries, Cheeses and Dairy Products: If you are not yet a STEF customer, remember to register at least 8 days before the reception deadline. Please note that the products will have to be delivered to the quay according to the conditions of the subsidiary concerned. As a partner of the competition, STEF offers transport, whether you are a customer or not, for all your dairy and charcuterie products. Contact your local branch to find out more.  
Third party code for the competition: 69N853

## Non-refrigerated shipping

In this case it is best to send products under the following conditions:

- D+1 Transport, with delivery the next day before noon (Chronopost, UPS, DPD, etc.). Do not use traditional D+3 transport.
- Use packaging that insulates well (polystyrene, isotherm box, etc.)
- Place freezer packs or other cooling packs in the box:
  - Either technical products that last for several days (foam or liquid):
    - RE-FREEZ-R-BRX [See](#)
    - ICECATCH [See](#)
    - VWR polarpack ice brick [See](#)
  - Or traditional water-based packs [See](#)
  - Or frozen bottles of water